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AMESBURY CITY CLERK**Amesbury**

Mayor Cassandra Gove

Office of the Mayor
City Hall, 62 Friend Street
Amesbury, MA 01913-2884

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Certificate of Appointment

August 31, 2020

I appoint Timothy McCue to the position of Information Technology Director for the City of Amesbury, and I certify that said person is qualified to perform the duties of the said office, and I make this appointment solely in the interest of the City of Amesbury. This appointment shall not become effective until twenty-one days following filing with the city clerk, in accordance with the Amesbury Home Rule Charter.


Cassandra Gove
Mayor

TIMOTHY J. MCCUE
10 Gardner Street
Amesbury, MA 01913
617-999-8062
Email: tmccue2222@gmail.com

PROFESSIONAL EXPERIENCE: **Center for Healthcare Information and Analysis, Boston, MA**
Enterprise Architect

1/17-Present

- Responsible for Agency cloud spend cost management and optimization.
- Secured vendor funding programs for specific tech initiatives.
- Managed fast turn-around Teams pilot to facilitate COVID related office closing.
- Developed Agency cloud strategy.
- Created cloud governance model for Agency.
- Identified initial Agency Azure use cases (Backup, Test environment, Identity, Citrix).
- Planned Data Center footprint reduction.
- Created Information Development Plan for cloud implementation.
- Created cost model for on premise Backup/Restore vs. Azure cloud.
- Held inter-Commonwealth Agency and vendor meeting around Identity integration.
- Coordinated with MassIT on Campus Fiber Wan project.
- Initiated Pilot MassIT O365 migration.
- Represented Agency IT in new tenant meetings.
- Planned network changes to accommodate interagency office space tenant.
- Initiated Agency Azure cloud migration.
- Created CI | CD environment for Data team.
- Initiated Kubernetes/container platform migration.
- Decommission 3rd party DMZ internet provider (Architect designed and executed).

Center for Healthcare Information and Analysis, Boston, MA
Network Manager

1/15-1/17

- Initiated Identity, Access and Authentication management program roadmap.
- Created Agency Azure development environment.
- Engaged Microsoft for an Active Directory Risk Assessment audit.
- Assumed dotted line reporting relationship with Security team.
- Cross trained Operations team on conference room laptop operation.
- Performed Exchange email management (hosted by MassIT).
- Initiated skillset development plans for teams.
- Managed Citrix infrastructure and apps environment.
- Collaborated with Finance on IT budget and inventory tasks.
- Initiated SharePoint Pilot and Microsoft Desired State Configuration technologies.
- Managed IT vendor relationships.

- Initiated regularly scheduled infrastructure vendor and MassIT roadmap meetings.
- Created and managed staffing plan; posted and filled positions.
- Initiated physical security access controls & auditing for physical office and Data Center.
- Initiated creation of privileged accounts and account auditing.
- Created time and attendance analytics and reported out to Deputy CIO.
- Instituted scheduled team and individual staff meetings.
- Executed performance evaluation lifecycle for Network and Desktop teams.
- Created workflow and task standardization for Network and Desktop teams.
- Partnered with MassIT on hosted voice upgrades and maintenance.
- Migrated public facing DMZ connectivity to third party provider.
- Created goals aligned with business for Network and Desktop teams.
- Created infrastructure OS, FW and app patching matrix with team assignments.
- Assigned monitoring tasks (vCheck, Nessus, Nagios, VNX, NetBackup, Trend,) to teams.
- Coordinated with MassIT on Exchange 2013 email migration.
- Architected Infrastructure spending around budget driven changes.
- Managed software licensing and desktop/laptop leases.

Center for Healthcare Information and Analysis, Boston, MA
Network Engineer

9/13-1/15

- Oversaw project for organizational separation from parent agency.
- Performed lifecycle management for VMware virtualization platform.
- Performed lifecycle management for EMC VNX 5300/5400 storage platform.
- Built out Windows AD Infrastructure (PowerShell, WSUS, GP, Print, KMS).
- Maintained server infrastructure support for Agency mission critical applications.
- Implemented health check report automation for virtualization platform.
- Provided technical support on external facing provider and payer issues.
- Provided technical support for internal projects (Citrix, SharePoint, etc.).
- Migrated Agency compute resources and data assets to offsite datacenter.
- Provided technical operational support for Agency separation.
- Created maintenance plans for software and hardware updates and firmware.
- Provided project and technical support for agency move to new physical office location.

Massachusetts Institute of Technology, Cambridge, MA
Senior Network Engineer – Enterprise Systems Administration

8/08-7/13

Partners HealthCare, Boston/Needham, MA
Server Engineer II

5/04-8/08

Clear Channel, Boston/Waltham/Needham, MA
Network Manager

2002-5/04

PROFESSIONAL Training:	Container	
	Kubernetes	CloudBees, 4/20
	Docker	CloudBees, 4/20
	CI / CD	
	CloudBees Core- Pipelines	CloudBees, 5/20
	CloudBees Core- Fundamentals	CloudBees, 5/20
	Jenkins Administration	CloudBees, 5/20
	Jenkins Fundamentals	CloudBees, 4/20
	Microsoft Certified	
	Azure Active Directory: Designing a Secure Cloud Identity	Microsoft PS, 6/19
	Microsoft Governance Workshop	Microsoft PS, 6/18
	Integrating On-Prem Identity Infrastructure w/Microsoft Azure	Global Knowledge, 6/18
	Architecting Microsoft Azure Solutions	Global Knowledge, 6/18
	Microsoft Fast Start – SQL on Azure	Microsoft PS, 8/17
	Implementing Microsoft Azure Infrastructure Solutions	Global Knowledge, 7/17
	Microsoft Fast Start – Azure for IaaS	Microsoft PS, 6/17
	Implementing Server 2016 Storage Spaces	Microsoft PS, 5/17
	PowerShell Automating Administration w/ Windows PowerShell 3.0	New Horizons, 7/13
	SharePoint 2010 Administration and Configuration	New Horizons, 3/12
	Cisco Certified	
	Cisco UCS Optimization Workshop	Cisco, 2/17
	CCNA Data Center Boot Camp	Global Knowledge, 9/15
	VMware Certified	
	VMware Infrastructure 6: Install, Configure, Manage/Optimize & Scale VMware Education	10/16
	VMware Infrastructure 6: Troubleshooting Workshop	VMware Education Services, 7/16
	VMware Infrastructure 4: Install and Configure	VMware Education Services, 11/09
	VMware Infrastructure 3: Deploy, Secure & Analyze	VMware Education Services, 3/07
	VMware Infrastructure 3: Install and Configure	VMware Education Services, 8/06
	EMC Certified	
	VNX Unified Storage Deployment and Management	EMC Education Services, 5/15
	VPLEX Administration and Storage Provisioning	EMC Education Services, 11/10
	VPLEX Architectural Overview	EMC Education Services, 11/10
	MirrorView and SAN Copy Configuration and Management	EMC Education Services, 3/08
	SnapView Configuration and Management	EMC Education Services, 3/08
	CLARIION Host Integration and Management	EMC Education Services, 12/07
	IBM	
	IBM PureData System for Analytics Usage (Netezza)	Global Knowledge, 4/14
	ITIL Certified	
	ITIL Service Management Essentials	Boston Univ. Corp. Education, 1/07
EDUCATION:	Northeastern University, Boston, MA	
	Major in Business Administration	
	Concentration in Accounting	